



SPECIALIZED SPORTS EQUIPMENT L.L.C

WARRANTY BOOKLET

SHOWROOM LOCATION

SPECIALIZED SPORTS EQUIPMENT L.L.C

Address:

Specialized Sports Equipment L.L.C

Sanaya

Al Masood Showroom

Madiat Zayed



OVERVIEW

This service and Warranty booklet contains the provision of the Warranty and is also a unique summary of the preventive maintenance which your SSE® Motorcycle will receive over the year.

By carefully recording every service, both you and any future owner will have proof that your SSE® Motorcycle has been properly cared for.

This service and Warranty booklet is the motorcycle's most valuable document. Take good care of it and keep it safe.

WHAT IS COVERED

This Warranty covers all of the parts listed for mechanical breakdown and the associated labour, up to the limit specified on the Warranty schedule, but subject to any lower limits applicable to a particular part. Claims must be made in accordance with the claims procedures and terms and conditions, as described in this booklet.

CLAIMS PROCEDURE

Should you intend to make a claim under your contract the following procedure should be followed:

- Determine the exact cause of breakdown
- Have your repairer contact the administrator with full details of the fault
- Check that you have all the service receipts and ensure that the servicing schedule has been complied with
- No repairs are to be commenced until authorisation has been received in the form of an authorisation number from the Claims Department

HOW TO CONTACT US

Autoguard Group Ltd Branch UAE

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Email: claims@autoguardgroup.co.uk

WHEN IS MY SERVICE DUE?

The motorcycle must be serviced in line with the manufacturer's recommended schedule.

DEFINITIONS

AUTHORISED DEALER

The motorcycle dealership which is authorised to sell SSE® Motorcycles in U.A.E, Saudi Arabia, Bahrain, Oman, Qatar, Jordan, Lebanon and Kuwait.

COMPANY

The supplying dealer of the motorcycle and this Warranty as specified on the Warranty Form.

COVERED MOTORCYCLE

As per the motorcycle details contained within the Warranty Form.

MECHANICAL OR ELECTRICAL FAILURE

Shall mean for the purpose of this Warranty, the sudden and unforeseen failure of components covered by this Warranty necessitating immediate repair or replacement.

MAJOR OIL LEAKS

Substantial oil leaks that are due to the failure of covered components, that necessitate the removal of the Engine, Gearbox or Drive Train.

RECORDED MILEAGE

Defined as the mileage recorded on the odometer at the time of purchase.

MAXIMUM PAYMENT

The maximum amount, payable on any one claimable occurrence.

WARRANTY HOLDER

The person stated under “Details of Applicant” contained within the Warranty Form.

SERVICING REQUIREMENTS

- In order to maintain the validity of your contract, it is your responsibility to ensure your SSE® Motorcycle is serviced at the correct interval in accordance with the Manufacturer’s Service Schedule. Proof of service may be required in the event of a claim. Failure to do this will result in the termination of this extended Warranty and the extended Warranty will become invalid.
- A maximum allowance of 500 km or 15 days either side of the stipulated mileage or time is permitted.
- The SSE® Motorcycle needs to be serviced by the manufacturers garage.

SSE - GOLD

ALL MECHANICAL AND ELECTRICAL COMPONENTS OF THE MOTORCYCLE THAT WERE MANUFACTURER'S ORIGINAL FITMENTS*

ELECTRICAL SYSTEM

Starter Motor

Alternator

Horn

Ignition Coils

Regulator Rectifier

ENGINE MANAGEMENT

Engine Electronic Control Unit Only

INSTRUMENTS

Speedometer Head

FRAME

Failure of Structural Members

SUSPENSION

Rear Suspension Unit

Swinging Arm Unit

Front Telescopic Forks

FUEL SYSTEM

Mechanical or Electrical Fuel Pumps

Tank Sender Unit

Throttle Body

Idle Control Valve

Injectors

Oxygen Sensor

Map Sensor

Catalytic Converters

TRANSMISSION / DRIVETRAIN

Drive Shaft

Manual Gearbox

Variator

ENGINE COOLING SYSTEM

Water pump

Thermostat

Radiator

Engine Oil Cooler

FRONT AND REAR BRAKES

Brake Master Cylinder

Brake Caliper

ABS Module

Wheel Speed Sensors

ENGINE

Rocker Assembly

Inlet and Exhaust Valves

Valve Springs and Guides

Cylinder Head

Cylinder Head Gasket

Cylinder Block

Cylinder Bores

Camshaft and Followers

Timing Gears and Chains

Oil Pump, Pistons and Rings

Connecting Rods

Push Rods

Gudgeon Pins

Crankshaft

Inlet Manifold

The above examples are a non-exhaustive list of typical components covered by this warranty. *For a full list of what is not covered please see page 6.

SSE - STANDARD

This Warranty covers the Motorcycle against the breakdown of mechanical and electrical components listed under the following headings.
Any item not specifically mentioned is not covered.

ENGINE

Cylinder head

All Internal Bushes

Camshafts

Cylinder Bores

Crankshaft and Bearings

Cylinder Block or Barrels Crankcase Assembly

Cylinder Head Gasket

Push Rods

Gudgeon Pins

Connecting Rods and Bearings

Oil Pump

Pistons and Rings

Timing Gears

Valves and Guides (excluding burnt out valves decarbonising and resealing)

ELECTRICAL

Starter motor

Alternator/Generator

Rectifier

INSTRUMENTS

Speedometer head

GEARBOX

Manual Internal Breakdown Of Any Mechanical Parts

Gears

Selector Shafts

Forks

Bearings and Bushes

Excluding all External Linkages

SWINGING ARM UNIT

All bushes and components within the swinging arm unit (excluding dampers)

COOLING SYSTEM

Water pump

Thermostat

Oil Cooler

Fan

Excluding, All Ancillaries and Damage Caused by Impact or Frost

ENGINE MANAGEMENT

Engine Electronic Control Unit Only

FINAL DRIVE UNIT

Driveshafts

Universal Joints

Bearings and Gears

Including Primary Drive Chain (Excluding Chains, Belts Sprockets and Rubber Couplings)

SUSPENSION

Rear suspension unit (Loss of fluid, Pressure or Mechanical Breakdown of the Suspension Joint)

Front Telescopic Forks (Loss of Fluid, Pressure or Mechanical Breakdown of the Suspension Spring)

BRAKES

Brake Master Cylinder and Calipers Including Internal Components

Pistons

Seals (excluding corrosion, wear and tear and seized items)

CASINGS

Covered if they have been damaged by the breakdown of one of the parts covered



EXCLUSIONS

- Gradual deterioration of performance of a component in line with the age and mileage of the Motorcycle will be classed as “wear and tear” and excluded from the Warranty.
- All bodywork and trim, saddles and panniers, glass, fuel tank, wheels and tyres and light units.
- Consumable items such as, but not exclusively limited to light bulbs, drive chains, brake linings, brake discs, cables, bushes, spark plugs, all pipes, all hoses, keys and key fobs.
- Blocked, porous, corroded or seized components.
- Clearing or cleaning of fuel lines or components, contamination of fuel system either by incorrect fuelling or water ingress.
- Clutch components and drive sprockets.
- Electrical connections, wiring looms, HT leads and batteries.
- Exhaust system, including but not limited to manifolds, mufflers, brackets and mountings.
- Water ingress and damage caused to any component by water ingress.
- Nuts, bolts and mounting brackets.

PLEASE NOTE

The replacement of oil filters, lubricants, antifreeze and fluids is included provided the replacement is necessitated by the failure of a warranted component and the Motorcycle is not within 500 km of its next due service.

External oil leaks are specifically excluded.

Please note: Where the failure has been confirmed on a diagnostic machine, the fault codes must be submitted as supporting evidence, along with the claims invoice.

TERMS & CONDITIONS

1. The Warranty is applicable to the motorcycle as identified in the Warranty form. The warranty does not apply to motorcycles used in any sort of competitions or racing or which are used for hire or gain.
2. Cover applies within GCC, Jordan and Lebanon.
3. The Company's Obligation under this Warranty will be binding for the period denoted on the Warranty commencing validity at the date of sale of the motorcycle or on expiry of any remaining portion of the manufacturer's Warranty.
4. The Company shall be under no obligation under this Warranty unless the motorcycle has been serviced in accordance with the manufacturer's recommended service schedule. There is a maximum allowance of 500 km and/or 15 days, on either side of the date/mileage stipulated for the various service recommendations.
5. Authority to dismantle any part or parts to investigate the cause of breakdown must be given by the motorcycle Owner. On approval of the claim this cost will be treated as part of the claim, subject to the Warranty's maximum liability, however if after investigation it is found that the claim is rejected, the company has no liability on the claim and the cost of the investigation must be born by the Warranty Holder.
6. The Company reserves the right to subject the motorcycle and/or damaged parts to expert assessment and the decision of the appointed assessor shall be final and binding on both parties.
7. All repair costs for authorised claims should be in accordance with the manufacturer's recommendations for the part costs and labour times.
8. The motorcycle Owner cannot cancel this contract.
9. The administrator reserves the right to replace or repair parts by the most cost effective and efficient means possible and each claim will be dealt with on a claim by claim basis.
10. The Company shall be released from all liabilities and obligation under this Warranty, if terms & conditions of the Warranty are not complied with.
11. Servicing requirements are as per manufacturer recommendations for each motorcycle and are regional specific. The appropriate stamp in the service book should be completed and copies of relevant service invoices may be required in the event of a claim. We allow 500 km or 15 days either side of the stipulated mileage or time permitted.



THE COMPANY SHALL NOT BE LIABLE FOR:

1. Any repairs undertaken without the prior authorisation of the Company.
2. Defects caused by accidental damage, misuse or neglect.
3. Any item not specified as covered on page 5 or page 6. depending on level of coverage
4. Any defect resulting from improper repair, or by fitting of replacement parts, experimental units or modifications other than those approved by the motorcycle manufacturer.
5. Any defect created by the failure of a non-covered component
6. Any defect in existence prior to the commencement of this Warranty, or occurring during the manufacturer's own Warranty period.
7. Items subject to recall by the manufacturer for repair or replacement.
8. Normal service parts such as Oils, Filters, Spark Plugs, Drive Belts, Coolant and Additives, Bulbs, Frictional Material etc.
9. Improvement or Betterment to any part or unit, failure of any unit that is the result of gradual deterioration consistent with the motorcycles age and mileage.
10. Any repairs, should it be discovered that the odometer has been disconnected or tampered with.
11. Any claims resulting from manufacturing defect or faulty design.
12. Any consequence whether direct or indirect of war, invasion, act of foreign enemy hostilities (whether war be declared or not), civil war, rebellion, revolution, insurrection or military or usurped power.
13. Loss directly or indirectly caused by, contributed to by, or arising from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel.
14. Loss, destruction or damage directly occasioned by pressure waves, caused by aircraft or other aerial devices traveling at sonic or supersonic speeds.